

HCV HEARINGS AND GRIEVANCES

Agenda

Day 1

8:30 AM - 9:30 AM

Introductions

- » Intro to Informal Reviews & Hearings
- » Informal Hearings Regulations
- » Policies & Procedures

9:30 AM - 10:30 AM

Denials & Terminations
Use of Criminal Records

10:30 AM - 10:45 AM

Break

10:45 AM - 12:00 PM

Request Requirements
Scheduling Informal Hearings & Review
The Hearing Process

12:00 PM - 1:00 PM

Lunch

1:00 PM - 2:30 PM

Preparing the Decision
Fair Housing & VAWA

2:30 PM - 2:45 PM

Break

2:45 PM - 5:00 PM

Performance Measures
Review
Proficiency Exam