

PUBLIC HOUSING MAINTENANCE

Agenda

Day 1

8:30 AM - 10:30 AM

Core Functions of Property Management
The Role of Supervisor of Property Management

10:30 AM - 10:45 AM

Break

10:45 AM - 12:00 PM

The Six Elements of a Maintenance Program

12:00 PM - 1:00 PM

Lunch

1:00 PM - 2:30 PM

The Six Elements of a Maintenance Program
Work Systems

2:30 PM - 2:45 PM

Break

2:45 PM - 5:00 PM

Performance Standards
Customer Service for Property Maintenance